

Usability Test

Background

Imagine you and three friends are leaving the Seattle Mariners baseball game and heading towards the Pioneer Square neighborhood for a victory lap. You will be using the app to complete the following **task scenarios**:

1. Find a venue
2. Start a tab
3. Receive your drinks
4. Close your tab

SCROLL DOWN TO THE NEXT PAGE FOR TASK SCENARIO #1

TASK SCENARIO #1

1. Your friends are asking for the nearest bar. **How would you find the bar nearest to you?**

- Were you able to complete this task? (Y/N)
- What is the name of the bar nearest to you?
- On a scale of 1-10 how difficult was this task? (1 Easy - 10 Difficult)
- Additional feedback?

TASK SCENARIO #2

2. You've chosen to head towards The Watering Hole and would like to have a look through the menu. **How would you access the menu?**

- Were you able to complete this task? (Y/N)
- On a scale of 1-10 how difficult was this task? (1 Easy - 10 Difficult)
- Additional feedback?

3. Your app allows you to pre-order drinks before arriving to the bar. Everyone's seen the menu and made their request. **How would you send a pre-order of the following drinks?**

2 - Parchman Lager

3 - Parchman Double IPA

1 - Thee Martini (made with Hendricks Gin, dry, and garnished with a twist)

1 - Parchman IPA

1 - Parchman Red Ale

- Were you able to complete this task? (Y/N)
- What is your unique ID?
- On a scale of 1-10 how difficult was this task? (1 Easy - 10 Difficult)
- Additional feedback?

TASK SCENARIO #3

4. You've just arrived to the patio area of the bar when you receive the notification to your phone that your drinks are ready for pickup.

You and two of your friends walk towards the designated pickup location on the far-left side of the bar to grab the drinks and the bartender requests to see your order ID. **How would you show your ID to the bartender?**

- Were you able to complete this task? (Y/N)
- On a scale of 1-10 how difficult was this task? (1 Easy - 10 Difficult)
- Additional feedback?

TASK SCENARIO #4

It's time to call it a night. The app calculates how much is owed by each person AND also has the ability to send requests to share the tab with others who also have the app.

Your friends have agreed to split the tab and pay for what they drank. You reach for your phone to split and close the tab.

5. Begin by **closing the tab.**
6. There are 4 people in your party. **How would you add the total # of people to the group?**
 - Were you able to complete this task? (Y/N)
 - On a scale of 1-10 how difficult was this task? (1 Easy - 10 Difficult)
 - Additional feedback?
7. Two of your friends (Gordon Akash & Shawna Halpin) have downloaded the app and would like you to share the tab with them so that they can pay from their phones.

One of your friends is unable to download the app, but you will be covering her share using the app and she will hand you cash on the spot.

How would you add Gordon and Shawna to the tab?

- Were you able to complete this task? (Y/N)
 - On a scale of 1-10 how difficult was this task? (1 Easy - 10 Difficult)
 - Additional feedback?
8. The app calculates each friend's total share of the tab (with promos applied!), but you still need to assign the drinks to each friend. Here's who drank what:

You - 2 Parchman Lager

Gordon - 3 Parchman Double IPA

Shawna - 1 Thee Martini

Friend 4 - 1 Parchman IPA & 1 Parchman Red Ale

How would you assign the drinks?

- Were you able to complete this task? (Y/N)
- On a scale of 1-10 how difficult was this task? (1 Easy - 10 Difficult)
- Additional feedback?

9. Gordon and Shawna have been notified to join the tab and pay their share. You're ready to close out your part of the total tab. **How would you do this?**

- Were you able to complete this task? (Y/N)
- On a scale of 1-10 how difficult was this task? (1 Easy - 10 Difficult)
- Additional feedback?

That's it! Leave additional comments and criticism below.